

MAR 15 2006

Application No. 10/002,745
Amendment filed with RCE

Customer No. 01933

Attorney Docket No. 01703/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,745
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 2153
Examiner : Philip J. Chea

AMENDMENT FILED WITH RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This Amendment is being filed concurrently with a Request for Continued Examination in response to the Final Office Action mailed December 15, 2005, the term for response to which expires on March 15, 2006.

Amendments to the Claims are set forth in the listing of claims which begins on page 2 of this paper. Claims 1-20 are canceled; claims 21-43 are added.

Remarks begin on page 9 of this paper.

CERTIFICATE OF FACSIMILE
TRANSMISSION
TO NO. 1-671-273-8300

TOTAL PAGES: **26**

Amendment (14)

I hereby certify that this
paper is being facsimile
transmitted to the
Commissioner for Patents
on the date noted below.

N. Saredo

Natini P. Sahadeo.

Dated: March 15, 2006

In the event that this Paper
is late filed, and the
necessary petition for
extension of time is not filed
concurrently herewith, please
consider this as a Petition
for the requisite extension of
time, and to the extent not
tendered by form PTO-2038
attached hereto, authorization
to charge the extension fee to
Account No. 06-1378.

03/16/2006 MBINAS 00000018 10002745

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